

## **KMB and LWB Tourist Day Pass - Terms and Conditions**

1. By purchasing and using the KMB and LWB Tourist Day Pass (“**T-Pass**”) of The Kowloon Motor Bus Co. (1933) Ltd. (“**KMB**”) and Long Win Bus Co. Ltd. (“**LWB**”), the passenger agrees and accepts to abide by these Terms and Conditions of T-Pass (“**Terms and Conditions**”) and Personal Information Collection Statement.
2. By using the T-Pass, the passenger confirms and declares that he/she is a non-Hong Kong resident and a tourist who is staying in Hong Kong for a short period of time, and is thereby eligible to use the T-Pass.

### **Eligibility:**

3. The T-Pass is restricted to use by tourists who are non-Hong Kong residents and who are staying in Hong Kong for a short period of time). KMB and LWB reserve the right to request tourists who purchase or use T-Pass to present his/ her valid passport or other similar proof of the visitor status at any time. In the event of any dispute regarding the eligibility to use the T-Pass, KMB and LWB reserve the right to make the final decision.

### **Types of T-Pass and Terms:**

4. There are two types of T-Pass, the “ordinary” type and the “premium” type. By purchasing and using the T-Pass, the passenger agrees and accepts the Terms applicable to the relevant type of T-Pass:

#### **(i) T-Pass (Ordinary)**

A T-Pass (Ordinary) Holder shall be entitled to use the T-Pass (Ordinary) to travel on T-Pass (Ordinary) applicable KMB and/or LWB bus routes within the validity period of the T-Pass (Ordinary). T-Pass (Ordinary) Holder must activate T-Pass (Ordinary) before 23:59:59 on 30<sup>th</sup> June 2026.

The T-Pass (Ordinary) applicable routes include all routes operated by KMB and/or LWB and/or Lok Ma Chau – Huanggang Cross-boundary Shuttle Bus operated by New Hong Kong Bus Company Limited (including all day-time bus routes, overnight bus routes, jointly operated bus routes operated by KMB and LWB, raceday racecourse bus routes and bus routes to the land-based boundary control point (i.e. B1 and B9), but excludes jointly operated bus routes not operated by KMB or LWB, Routes HK1, K12, K14, K17 and K18. (Applicable routes are subject to change based on the latest announcement made by KMB and LWB from time to time.)

#### **(ii) T-Pass (Premium)**

A T-Pass (Premium) Holder shall be entitled to use the T-Pass (Premium) to travel on the T-Pass (Premium) applicable KMB and/or LWB bus routes within the validity period of the

T-Pass (Premium). T-Pass (Premium) Holder must activate T-Pass (Premium) before 23:59:59 on 30<sup>th</sup> April 2026.

The T-Pass (Premium) applicable routes include all routes operated by KMB and/or LWB and/or Lok Ma Chau – Huanggang Cross-boundary Shuttle Bus operated by New Hong Kong Bus Company Limited (including all day-time bus routes, overnight bus routes, jointly operated bus routes operated by KMB and LWB, raceday racecourse bus routes and bus routes to the land-based boundary control point (i.e. Routes B1 and B9) and the Tourist Service Route HK1 with the T-Pass (Premium)), but excludes jointly operated bus routes not operated by KMB or LWB, Routes K12, K14, K17 and K18. (Applicable routes are subject to change based on the latest announcement made by KMB and LWB from time to time.)

**Ways to purchase and use T-Pass:**

5. Tourists can purchase T-Pass at T-Pass sales outlets designated by KMB and LWB (including but not limited to online purchases via App1933 or designated online platform or purchases at designated KMB or LWB customer service centers or bus termini):

- (i) Purchasing via App1933:

- Tourists can purchase T-Pass via the eCoin page in App1933. After entering the first 4 letters and numbers of a valid passport and making successful payment with acceptable electronic payment method, the system will issue a 16-digit activation code to tourists.

- (ii) Purchasing at designated KMB or LWB customer service centers or bus termini:

- Tourists can purchase T-Pass at designated KMB or LWB customer service centers or bus termini. The list of on-site sales outlet may be changed from time to time, and the latest list of sales outlet would be posted on the KMB or LWB website. When purchasing T-Pass at designated outlets, tourists must present a valid passport or other documentary proof of the visitor’s status to the staff. After making successful payment, a card containing a 16-digit activation code will be issued to the tourist.

- (iii) Purchasing via “AlipayCN” application:

- Tourists can purchase T-Pass via the “AlipayCN” application. After making successful payment with acceptable electronic payment method, the system will issue a 16-digit activation code to tourists. When activating the T-Pass, tourists must enter the first 4 letters and numbers of a valid passport to verify their tourist status in order to activate and use the T-Pass.

6. Tourists shall purchase the T-Pass and settle the payment by acceptable electronic payment methods (acceptable electronic payment methods for App1933 include Visa, MasterCard, Union Pay, AlipayCN, AlipayHK, Wechat pay, Payme and Octopus; and the acceptable electronic payment methods at designated on-site sales outlets are Visa, MasterCard, Union Pay, AlipayCN, AlipayHK, Wechat Pay and Octopus). Cash payment is not accepted.
7. The T-Pass is sold at a fixed price. Concession fare is not applicable to child below the age of 12 or senior above the age of 65 when using the T-Pass.
8. Tourists should record the 16-digit activation code and transaction number for subsequent enquiry with KMB and LWB when necessary.
9. Tourists must activate the T-Pass with the 16-digit activation code before riding on the KMB and/or LWB buses. The T-Pass is valid for 24 hours starting from the activation of the T-Pass with the 16-digit activation code in App1933.
10. The 16-digit activation code can be used to active the T-Pass once only. Tourists cannot re-activate the T-Pass or transfer the activated T-Pass to another electronic device for use.
11. Tourists holding valid T-Pass ("**T-Pass Holder(s)**") can only use T-Pass within the validity period of the T-Pass. Upon expiry of the T-Pass, the T-Pass would be invalid.
12. Tourists must activate the T-Pass with the 16-digit activation code in App1933 before the applicable designated time. Overdue T-Pass that are not activated would be invalid.
13. T-Pass Holders can check the validity period of the activated T-Pass in App1933.

**Other terms and conditions:**

14. T-Pass Holders shall keep his/her electronic devices containing T-Passes properly. Under any circumstances, if a T-Pass Holder cannot use the T-Pass due to loss, malfunction or damage of the electronic device or issues of the KMB and/or LWB system which led to the T-Pass not being able to be used, KMB and LWB shall not be liable for any of such losses (if any).
15. If a T-Pass Holder fails to verify his/her tourist status which led to the T-Pass not being able to be activated and/or used, KMB and LWB shall not be liable for any of such losses (if any).
16. Upon purchase, a T-Pass is not refundable, replaceable nor transferrable to another electronic device (including any unused part of an activated or to-be-activated T-Pass). If a T-Pass Holder fails to ride on any applicable bus(es) within the period of validity of the T-Pass for any reason, no refund will be made for the paid T-Pass.

17. If the 16-digit activation code or the electronic device containing the valid T-Pass is lost, no replacement nor refund will be made.
18. A T-Pass shall only be used by one single T-Pass Holder and shall not be shared with other passengers.
19. T-Pass Holders shall not sell, transfer, let, lend nor lease his/her T-Pass. If a T-Pass Holder allows any other person to use his/her T-Pass, both the T-Pass Holder and the impersonator may be sued.
20. A T-Pass Holder boarding a bus operated by KMB or LWB shall generate the T-Pass QR code in App1933 from the electronic device containing the T-Pass and scan it at the e-payment processor on the bus. The T-Pass Holder is only allowed to ride the bus after successful verification of the T-Pass. If the validity of the T-Pass cannot be verified under any circumstances, the tourist should pay the bus fare by other approved payment means.
21. A T-Pass does not confer the T-Pass Holder with any priority for boarding buses or entitlement to other special service.
22. KMB and LWB reserve the right, at any time and from time to time, without prior notice, to change or terminate the bus service. KMB and LWB are not responsible for any losses (if any) incurred by T-Pass Holders.
23. KMB and LWB are not responsible for any loss, damage, costs or legal proceedings arising from the purchase or use of T-Pass.
24. KMB and LWB have the right of final interpretation of these Terms and Conditions. KMB and LWB reserve the right, at any time and from time to time, without prior notice, to amend or supplement these Terms and Conditions; or to amend, suspend or terminate the supply of T-Pass without prior notice.
25. When enquired by a staff of KMB or LWB, T-Pass Holders shall present valid T-Pass and valid proof of his/her tourists' identity.
26. In the event of any violation of laws or regulations, fraud, abuse and/or non-compliance with these Terms and Conditions, KMB and LWB reserve the right to cancel a T-Pass Holder's right to use the T-Pass and reserve their rights to claim against the T-Pass Holder.
27. No person other than KMB, LWB and T-Pass Holders shall have any rights to enforce or enjoy the benefits of these Terms and Conditions under the Contracts (Rights of Third Parties) Ordinance (Cap.623 of the laws of Hong Kong).

28. These Terms and Conditions are governed by Hong Kong laws and will be construed in accordance with Hong Kong laws. The T-Pass Holders agree to submit to the exclusive jurisdiction of the Hong Kong courts.
29. Unless the context otherwise requires, words importing the singular include the plural and vice versa and words importing a gender include every other gender.
30. In the event of any conflict or inconsistency between the English version and the Chinese version of these Terms and Conditions, the English version shall prevail.
31. In the event of any dispute, KMB and LWB have the right to make the final decision.

### **Personal Information Collection Statement:**

Any personal data provided by you to The Kowloon Motor Bus Co. (1933) Ltd. (“**KMB**”) and Long Win Bus Company Limited (“**LWB**”) is voluntary. However, if insufficient personal information is provided, KMB and LWB may not be able to process or accept your purchase or your request, application or participation.

a. Purposes of data collection

Your personal data will be used for processing your purchase and use of KMB and LWB Tourist Day Pass.

b. Classes of transferees

Your personal data will only be disclosed to our authorized employees, agents or contractors who provide services to us under a duty of confidentiality.

c. Safety of personal data

All reasonable efforts are made to ensure that any personal data held by us is stored in a secure and safe place, and accessed only by our authorized employees or authorized third party service providers. The personal data you provide to us will only be used for the necessary purposes mentioned above and the relevant data will be destroyed in 90 days after the completion of this activity.

d. Right of access and inquiry

You have the right to access the personal data held by KMB and LWB and request correction of such data.

You may send your request in writing at the following address:

Personal Data Officer

The Kowloon Motor Bus Co. (1933) Ltd.

15/F, 9 Po Lun Street,

Lai Chi Kok, Kowloon,

Hong Kong

Or Email: [kowloonbus@kmb.hk](mailto:kowloonbus@kmb.hk)

KMB and LWB reserve the right to charge a reasonable fee for processing of any data access request.